

Senate Bill 272 Compliance List

Vendor	Product	Purpose	Category	Custodian	Data Collection Frequency	Data Update Frequency
AdComp	JACK	Payment Kiosks	<i>Utility Billing</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>
AutoDesk	AutoCAD	Engineering Design Software	<i>Engineering</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Azteca Systems Inc.	Cityworks	Work Order Management System, Asset Management, Inventory	<i>Asset Management</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>
Cisco	Auto Attendant Call Manager Contact Center Express Webex	Phone System, Call Center, Instant Messaging	<i>Communications</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>
CivicPlus	Access Portal	District Web site	<i>Web Site</i>	<i>Public Affairs</i>	<i>As Needed</i>	<i>As Needed</i>
ClearFly	ClearFax	Fax	<i>Communications</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
DocuSign, Inc.	DocuSign	Electronic Signature	<i>Document Management</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Adobe	DocuSign	Electronic Signature	<i>Document Management</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Esri	ArcGIS Enterprise Pro	Mapping, Spatial Analysis, Asset Management	<i>Geographic Information Systems</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Informacast	Informacast Fusion	Mass Communication Distributor	<i>Communications</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
iWater	InfraMap Now	Mapping, Spatial Analysis, Asset Management	<i>Geographic Information Systems</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Adobe Sign	Forms Portal	Internal Form Creator	<i>Document Management</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Laserfiche	Laserfiche	Records Management	<i>Document Management</i>	<i>District Clerk</i>	<i>As Needed</i>	<i>As Needed</i>
Microsoft	Microsoft Suite	Document Processing Document Applications	<i>Communications</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Microsoft	Exchange	Enterprise Email System	<i>Email System</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>
Microsoft	Sharepoint	Intranet	<i>Communications</i>	<i>Public Affairs</i>	<i>As Needed</i>	<i>As Needed</i>
Microsoft	Teams	Instant Messaging	<i>Communications</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Monday.com	Monday.com	Project Management Software	<i>Communications</i>	<i>Public Affairs</i>	<i>As Needed</i>	<i>As Needed</i>
NeoGov	Insight	Online Applicant Tracking	<i>Human Resources</i>	<i>Human Resources</i>	<i>As Needed</i>	<i>As Needed</i>
Neptune Technology Group	N Sight Plus	Meter Data Management System	<i>Utility Billing</i>	<i>Customer Service</i>	<i>As Needed</i>	<i>As Needed</i>
Novus Solutions	NovusAgenda	Agenda Creation, Special Meetings	<i>Agenda Management</i>	<i>District Clerk</i>	<i>As Needed</i>	<i>As Needed</i>
PrimeGov	PrimeGov	Agenda Management Software	<i>Agenda Management</i>	<i>District Clerk</i>	<i>As Needed</i>	<i>As Needed</i>
Selectron Technologies, Inc.	VoiceUtility	Interactive Voice Response System	<i>Communications</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>
Selectron Technologies, Inc.	Outbound Delivery Service	Automated Courtesy Calls	<i>Communications</i>	<i>Information Technology</i>	<i>Weekly</i>	<i>Weekly</i>
SurveyMonkey	SurveyMonkey Surveys	Survey Management	<i>Communications</i>	<i>Information Technology</i>	<i>As Needed</i>	<i>As Needed</i>
Solarwinds	Web Help Desk	Help Desk Ticketing	<i>IT Service Management</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>
TrakStar	TrakStar	Employee Evaluations	<i>Human Resource</i>	<i>Human Resources</i>	<i>Annually</i>	<i>Annually</i>
Tyler Technologies	Incode 10	Cashiering, Customer, Information System, Utility Billing	<i>Utility Billing</i>	<i>Customer Service</i>	<i>Daily</i>	<i>Daily</i>
Tyler Technologies	Incode 10	Accounts Receivable Accounts Payable General Ledger Payroll Purchasing	<i>Financial System</i>	<i>Finance</i>	<i>Daily</i>	<i>Daily</i>
Tyler Technologies	Tyler Content Manager	Records Management	<i>Document Management</i>	<i>Finance</i>	<i>Daily</i>	<i>Daily</i>
Zoom International	Zoom	Call Recording Call Quality Management	<i>Communications</i>	<i>Information Technology</i>	<i>Daily</i>	<i>Daily</i>